

New Jersey Chapter of the National Emergency Number Association
Annual Fall Meeting Minutes
October 19, 2011
CTE# 11-033 – 3 certification hours

Executive Board in Attendance:

President Ray Strilec, 1st Vice President Gareth Williams, 2nd Vice President/South Region VP Monica Gavio, Central VP Dawn Sommeling, Commercial VP Darrell Doran, Secretary Patty Burd, and Past President Bob Anderson.

The 2012 Annual Fall meeting was brought to order by President Ray Strilec at 0913 hours followed by Pledge of Allegiance, Welcome Speech and a Moment of Silence for for Christine Capone King, a Morris County shooting victim, Mount Arlington Police Officer Joe Wargo who was killed in an automobile collision by a drunk driver, in the line of service and for all in the Emergency Services that have died in the line of duty.

Craig Reiner, from NJ OETS, opened with updates regarding his department. Craig conveyed that there were not many changes since the Annual Spring Conference. Craig discussed subjects covering commission changes with the 9-1-1 Interoperability, which include how members are appointed, meeting dates, how it is not subject to the Open Public Meeting Act and the process of establishing Committees. Also discussed were the guidelines of appointment to the Public Safety Communications Commission, updates on the Wireless Phase II in each of the 21 counties and where each cell company stands on their progress, conversion from E-2 to E-2+, the lessening of wireless transfers, grant programs (of which there are none) and PSAP consolidation.

President Ray Strilec announced changes in the Executive Board. Bonnie Hueg had resigned her post as Secretary of the Board and Patty Burd was appointed to the position. President Ray Strilec has also thanked Bob Anderson for the many years that he was the webmaster for the NJ NENA website and that Ray has taken over the webmaster position as well. The 2012 Annual Spring Conference was also announced to be held on April 12th and 13th at the Trump Taj Mahal (flyer was provided for reminder). Speakers for the conference are needed and if anybody has any ideas to please contact anybody on the Executive Board. More information for the conference would be updated on the website in a couple of weeks.

NICE Area Sales Representative Chris Gallahan gave a presentation on “Rising to the Challenges: QA (Quality Assurance) and WFM (Workforce Management) Technologies for Performance”. Topics covered in his presentation included Challenges Managing the PSAP in the Workforce and Managing Turnover, the impacts of high turnovers on the 9-1-1 and on the public, and what promotes these turnovers. Other topics included were NG9-1-1 Possible Impacts, Possible Affects on the Traditional PSAP Environment, How to Reduce Turnovers, Performance Management, What is Being Evaluated in QA, Benefits of a QA System, Workforce Management, Optimizing Use of Resources, Simulation of Multi-Skill Management, Flexible Schedule Assignment, Successful Performance Planning Process and Mitigating Turnover Through QA and WFM Solutions.

Sherman Banks of Cassidian Communications gave the final presentation regarding “What is P25?” In his presentation, Sherman discussed the History of LMR (Land Mobile Radios), Trunking v. Conventional, Problems with Proprietary Trunking and APCO Project 25. Trunking Technologies discussed included Motorola (Smart Net and Smart Zone), Harris, Logic Trunked Radio (LTR) and others.

President Ray Strilec concluded the meeting thanking all who attended and thanked the Morris County Public Safety Training Academy for the use of their facility.

The meeting was adjourned at 1146 hours

Respectfully Submitted,
Patricia L. Burd, Secretary
New Jersey Chapter of the National Emergency Number Association