

The devastation hurricane Harvey has brought to most of the coast and surrounding areas has been catastrophic. TX APCO and TX NENA are partnering on relief efforts currently working with agencies to compile a list of PSAP's and individuals in need. We have had numerous inquiries for aid. Please be patient as we feel a complete list may take more than a few more days. This will include a list of the PSAP's involved (over 50) and those who have telecommunicators who were personally affected.

Many of the 9-1-1 call centers are still doing water rescues, monitoring high water, and waiting for call volumes to go down. As you all know some have yet to make it out of their centers to check on their families and assess the damages themselves. We also ask you not contact centers directly. They continue to be inundated with calls. Jointly we will contact those individuals, PSAPs, companies, vendors of the 9-1-1 community and state chapters who have offered their assistance once our assessment of the areas affected is complete. As of August 31, 2017, we have deployed four TX TERT teams for assistance and are fielding additional requests.

We will be selling t-shirts to raise funds and are also accepting monetary donations through our joint chapter. Please visit Texas APCO/NENA Hurricane Harvey Relief. We know that several of you would like to assist. If you would like to be added to our notification list for donations, please email Sonya Lopez- Clauson at sonya@911.org, Andrea Wilson at awilson@mc911.org and Christy Williams at cwilliams@nctcog.org. They are working to centrally coordinate nation-wide donations for the affected PSAPs.

We will continue to update membership as our efforts progress. You can reach out and contact us if you need additional information.

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