



NJ NENA 2013 Conference Agenda

Diamond Room
Gold Room
Silver Room
Grand Ballroom A

Wednesday, April 3, 2013

8:00am - 8:30am	Registration & Buffet Breakfast Diamond Ballroom Entry			
8:30am - 9:15am	Opening Ceremonies Diamond Ballroom Keynote Address: New Jersey Office of Homeland Security and Preparedness Director Edward Dickson			
9:15am - 10:30am	Emergency Management coordinators: Bob Butkus, Ocean County and Michael Oppegaard, Monmouth County			
10:30am - 12:30pm	Exclusive Exhibit Hour & Lunch with the Exhibitors			
12:30pm - 1:15pm	enOpitshibEx	Hurricane Sandy Lessons Learned Craig Reiner OETS	NG 9-1-1 Understanding the Impacts & Network Design of Your 9-1-1 Center Mark Fletcher AVAYA	CISM and Self Care for First Responders Dr. Francine Roberts Mercury Team
1:20pm - 2:05pm		Hurricane Sandy Lessons Learned Joe Toth Verizon	Role of GIS Chris Knights GEO COMM	Critical Incident Training Dr. Francine Roberts Mercury Team
2:10pm - 3:00pm		Exclusive Exhibit Hour		
3:05pm - 3:50pm		Hurricane Sandy Lessons Learned Tim Settles American Red Cross	'Update ; Rolling Out SMS to 9-1-1' Bob Gojanovich TCS	The Impact of NG9-1-1 on PSAP Operators Steve O'Conor Synergem
3:55pm - 4:40pm		Fusion Liaison Officer Initiative Jeremy Russ NJSP ROIC	9-1-1 and GIS Responsibilities Chuck Ronshagen Cassidian	A PSAP Guide to NG91-1 Steve O'Conor Synergem

6:00pm - 7:30pm Reception in the Vendor Room
Sponsored by Cassidian



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Thursday, April 4, 2013

8:00am - 8:30am	Registration			
8:00am - 8:30am	Breakfast			
8:30am - 9:00am	Exhibits Open	NENA National President Barbara Jaeger NJNENA Meeting and Swearing in of new officers		
9:00am - 9:30am		Gold Sponsor Presentations		
9:30am - 10:30am		Exclusive Exhibit Hour		
10:30am - 11:15am		How Your PSAP can benefit from a "Hosted" solution John Rennie NICE	Understanding Language and Cultural Barriers Manny Solis Language Line Services	'Dealing With Child Callers' Al McNally MICOM
11:20am - 12:05pm		Getting the Best Return on Your GIS Investment Kim Paxton Intrado	Best Practices NG9-1-1 Speech to Text Christine Barbee VPI	Interoperability 'Radio 101' Joe Burlew UMDNJ-EMS

Closing ceremonies and prize give-a-ways!
This year's grand prize is a Google Tablet!

NENA CONFERENCE MEETING ROOMS

Tiara Ballroom		UPS Store		
		Diamond Ball room	Ruby Rooms	Platinum Room
		Grand Ballroom C		Gold Room
		Grand Ballroom B		Silver Room
		Grand Ballroom A		Bronze Room
		Grand Ballroom A		

